

2022 Prospective New Member Package

Presented to

Welcome!

The Board of Directors of the Southern Arizona Attractions Alliance (SAAA) welcomes _____as a prospective and returning member of the SAAA.

Mission Statement

The mission of the Southern Arizona Attractions Alliance is to increase awareness of and drive visitation to the Alliance member attractions through marketing, education, and advocacy.

Categories of Membership

SAAA has three categories of membership:

- 1. Attraction
- 2. Affiliate
- 3. <u>Reciprocal</u>

Attraction Defined

An "Attraction" is defined as an established site, facility, or organization that offers cultural, historic, scientific, arts, entertainment and/or recreational activities with a formal or informal educational component year-round or seasonally or is part of a recognized tourism niche as defined by the Arizona Office of Tourism.

Examples: Arizona-Sonora Desert Museum; Arizona History Museum; Flandrau Science.

Affiliate Defined

An "Affiliate" is defined as:

- An umbrella organization, such as a Destination Marketing Organization or DMO, that represents multiple attractions. Examples: Tombstone Chamber of Commerce; (Discover Marana) Town of Marana. (*Note: Individual organizations or properties represented by the umbrella organization may not be listed individually. However, one attraction may be featured in lieu of a group listing.*)
- A tourism related business or non-profit organization; or a tourism related individual that supplies products or provides services to the Southern Arizona tourism industry. *Example: Southern Arizona Guide, Diamond Transportation, Southern Arizona Arts & Cultural Alliance (SAACA).*
- *Reciprocal Membership is allowed if the prospective organizations offer product or services that will mutually benefit each organization.

Benefits of Membership

The benefits of membership are many. Selected benefits available include:

(Attraction Members) Inclusion in the Tucson Attractions Passport, a printed booklet of 2-for-1 admission offers to most Southern Arizona Attractions and other discounts. Inclusion in the new digital Tucson Attractions Passport app. **The 2022-Passport:** \$25 retail; \$13 -\$16 wholesale (depending on quantity).

(Attraction Members) Inclusion in the new digital marketing platform, a new "realtime" digital product of the Tucson Attractions Passport with the ability to feature special events and offers and other real time-related added value programs. This platform will also "a pass, within a pass". Tours, shopping and dining attractions who contribute to tourism may also benefit from this platform.

(Attraction Members) Inclusion in the SAAA brochure and map. 75,000 copies are distributed annually to over 1,000 locations throughout Arizona, including airports, hotels, resorts and visitor centers.

(Attraction Members) Creation or showing of a signature video about each Attraction Member for the SAAA website as well as the SAAA and Visit Tucson YouTube "Explore Tucson Attractions Channel. You may substitute your own video.

(Attraction & Affiliate Members) Detailed page or listing (respectively) on the SAAA website and social media postings throughout the year.

(Attraction & Affiliate Members) Opportunity to participate in the Showcase, Consumer & FAM (Familiarization Tours).

(Attraction & Affiliate Members) New in 2022. Inclusion in the new VisitWidget interative map and app. Each member receives a enhanced listing with virtual tour capabilities. This app will be available on multiple tourism website in 2022.

(Attraction & Affiliate Members) Monthly general membership meetings with informative educational speakers and networking opportunities, a vote at the Board of Directors at Annual Meeting, and participation on any SAAA committees.

(Attraction & Affiliate Members) The SAAA organization provide advocacy with Visit Tucson and Arizona Office of Tourism to feature and promote Southern Arizona attractions in a prominent fashion including representation on the Visit Tucson and other travel and tourism organization Board of Directors.

Responsibilities of Membership

- 1. It is the responsibility of each member to maintain:
 - o the highest standards of safety, cleanliness and hospitality;
 - professional quality in the entertainment and educational opportunities offered the public;
 - o truthfulness in advertising;
 - o professional approach to complaint resolution.
- 2. It is the responsibility of each member to pay annual dues on time.
- 3. It is the responsibility of each member to be as active in the work of the Alliance as possible. SAAA is an all-volunteer organization. To fully succeed in its mission, members must contribute their time and talents, in addition to their dues. All members are encouraged to (a) serve on at least one active committee; (b) share relevant information and best practices at the monthly general meetings; (c) provide appropriate content for social media communications and website calendar of events; and, (d) otherwise mutually promote each other's attractions, organizations, and businesses.

Useful Information

The Attractions Alliance is governed by its Board of Directors. Officers of the Board are elected annually by the general membership. In 2022, they are:

President: Hillary Louarti, Diamond Transportation Past President: Wendi Rountree, UA Marketing a n d Communication Vice-President: Stan Martin, Tucson Rodeo Parade Museum Treasurer: Laura Cortelyou, Tourism Secretary: Nick Letson, Communication Manager, Flandrau Science Center Director: Pat Traficani, Visit Tucson Director: Debbie McKinion, Arizona History Museum Director: Katie Bailey, Publisher, Tucson Guide Director: Dennis Treadwell, Marketing Director, Sonoran Glass School Director: Brenda Baca, Partner, Mid-Life Single

Executive Director: Thomas Moulton

Officers serve a two-year term. If an officer resigns during his or her term, a replacement is appointed by the President. Thus, these positions are subject to change. Contact the SAAA Administrative Office for the most current list.

The President appoints chairs of SAAA Standing Committee. In 2022, they are:

Marketing: Membership: Outreach/FAM: Programs: Sales & Fulfillment: Tom Moulton, Executive Director

New members are encouraged to serve on any committee in which they have an interest and/or expertise. Just contact the relevant chairperson via the SAAA Administration Office. All members are welcomed on all committees.

Meetings

The Board Officers and Directors (Executive Committee) meet monthly or as needed to govern and carry out the daily business of the Alliance. Board meetings are held on the first Wednesday of each month beginning at 8:30 AM at the SAAA offices at 64 E. Broadway Blvd, Tucson, AZ or virtually through ZOOM. Any member is welcomed to attend.

The General Membership meets monthly on the second Thursday of each month. Meetings are typically held at various member attractions from 8:30 - 10:00 AM. However, some meetings may be held at lunch or after work hours. Meetings often include:

- Updates on the activities and plans of the various committees
- Updates on the activities and upcoming events of the various member organizations
- Presentation of educational speakers at general meetings
- Presentation of Certificate of Membership to newest members

E-mail announcements, via Constant Contact, are sent out in advance of upcoming meetings and events. Watch for these and check your spam folders to ensure you receive notice of the meetings.

Annual Events

February/March: SAAA Awards/Election Breakfast. At this annual event achievements of the previous year are celebrated, new officers are elected, and the Board shares its vision for the coming year. Special guests, who have made extraordinary contributions to Southern Arizona tourism, are also often recognized.

Oct/November: Hospitality Industry Trade Show & FAM. Concierges, visitor center volunteers, travelindustry professionals, and front desk staff from Tucson and Phoenix are invited to attend this showcase of members of the SAAA . The event includes lunch and a mini trade show at which SAAA members are invited to provide updated information on their facilities.

Dues

Annual dues invoices are emailed in mid-December each year. Payment in full is due by January 31st. Dues structure varies and is attached to this document. For new members coming in after January, the dues will be prorated based on a 12 month cycle.

SAAA Passport Sales

One of the primary sources of revenue for SAAA is the sale of Passports/Books of Fun. New books, digital and hard copies, are produced and introduced annually in October. All members are encouraged to participate in the sale and/or promotion of these books, but not mandatory. New in 2018/19 was a Flex Passport digital ticket program in partnership with Visit Tucson and the various lodging institutions, which offers either a 3-day, 7-day or annual passport. The primary marketing for the Digital is day-trip and get-away weekend visitors. While primarily digital or smart phone ready, a small amount of paper books will be available in October of each year.

SAAA Website: Tucson Attractions. com

SAAA Facebook: <u>https://www.facebook.com/TucsonAttractions</u> If you wish to sell Passports at your Attraction/Business, please contact Tom Moulton at <u>tmoulton@tucsonattractions.com</u> or 520.499.2662

CONTACTS

All SAAA contact information for the Board, Executive Committee and General Membership resides on the Attractions Alliance website under the secure membership area.

Members Only Section

Membership contact information, meeting dates, minutes, and financial statements are all available to members via a Membership Login page, found here on the Membership page: <u>https://www.tucsonattractions.com/membership/</u>

- Once you are logged in, you will see buttons for *Financial Reports, Programming, Member Resources* and *Meeting Minutes.*
- Under *Member Resources*, you will see a button for the *Membership Directory*, which is searchable with various filters and allows members to update their contact information directly. This section also contains a downloadable SAAA Membership Contact List and Officers/Committees Chairs list. *Programming* is where you can find upcoming meeting information, and Financial Reports and Meetings Minutes contain the PDFs of these respective documents from past meetings.

SAAA MEMBERSHIP

Southern Arizona Attractions Alliance	2022
Members	
Ajo District Chamber and Visitor Center	Queen Mine Tour (City of Bisbee)
Amerind Museum	Reid Park Zoo/Tucson Zoological Soc.
Arizona Historical Society	SAAA
Arizona Lodging & Tourism Association	Sabino Canyon Crawler
Arizona Repertory Theatre (UA Film)	Saguaro National Park
Arizona State Museum (UA)	Sonesta ES Suites
Arizona State Parks - Patagonia Lake State Park	Sonoran Glass School
Arizona Theatre Company	Southern Arizona Arts Guild
Arizona-Sonora Desert Museum	Southern Arizona Guide
ASARCO Min.Discovery Cntr.	Southern Arizona Heritage and Visitor Center
AZ HIstory Museum	Southern Arizona Transportation Museum
AZ Zipline Adventure	Southern AZ Arts & Cultural Alliance SAACA
Benson Chamber of Commerce	St Pauls Episcopal Church
Biosphere 2 (UA)	Tanque Verde Guest Ranch
Bisbee Mining & Historical Museum*	Titan Missile Museum
Bisbee Visitor Center	Titan Missile Museum
Center for Creative Photography (UA)	Tohono Chul Park
Cocoraque Ranch & Pavillion	Tohono Chul Park
Colossal Cave Mountain Park	Tombstone Chamber of Commerce
Dark Horse Media	Tombstone City of
DeGrazia Gallery in the Sun	Tombstone Epitaph.
Diamond Transportation Arizona LLC	Tombstone Forward
Discover Marana	Trail Dust Town
Doubletree by Hilton Tucson Airport	Tubac Center for the Arts
Flandrau Science Center & Planetarium (UA)	Tubac Chamber of Commerce
Greater Oro Valley Chamber of Commerce	Tucson Botanical Gardens
Green Valley Recreation Inc.	Tucson Botanical Gardens
Green Valley/Sahuartia Chamber of Commerce and Visitor	Tucson Desert Art Museum
Center	Tucson Guide Magaziine
Hacienda Del Sol Resort	Tucson Hispanic Chamber
Helen S. Schaefer Poetry Center (UA)	Tucson Improv Movement
Hilton El Conquistador	Tucson Metro Chamber
Hotel Congress	Tucson Museum of Art
International Wildlife Museum	Tucson Premium Outlets
Jewish History Museum	Tucson Rodeo Parade Museum
Jim Click Hall of Champions (UA)	Tucson Speedway
Kino Sports Complex	Tucson Sugar Skulls
Kitt Peak, NOAO	Tumacacori Historical Park
La Encantada	UA Allen Norville Gem and Mineral Museum
Laboratory of Tree-Ring Research (UA)	UA Arizona Live
Local First Arizona	

Localiq	UA Arts		
Madaras Gallery	UA Book Stores		
Madden Media	UA Libraries		
Marana Chamber of Commerce	UA Marketing and Communications		
Marshall Foundation - Main Gate Square	UA Museum of Art		
Mescal Movie Set	UA Museum of Optics		
MIdLife Single	UA Museum of Optics		
Mini-Time Machine Museum of Miniatures	UA Pharmacy Museum		
Mission San Xavier del Bac c/o Patronato San Xavier	UA Richard F. Caris Mirror Lab		
Mt. Lemmon SkyCenter - UA	UA School of Dance		
Museum of Comptempory Art	UA School of Theatre, Film & Television		
Musselman Honda Circuit	UA Science		
Nogales-Santa Cruz County Chamber of Commerce	UA Space Imagery Center		
O.K. Corral	UA Tumamoc Hill		
Oro Valley Chamber of Commerce	Visit Tucson		
Pima Air and Space	Western National Parks		
Postal History Foundation	White Stallion Ranch		
Presidio San Agustin del Tucson Museum	Wyndham Westward Look Grand Resort/Spa		



MEMBERSHIP SAAA MEMBER RESPONSIBILITIES

The success of the SAAA is tied directly to the efforts of our members. We therefore strongly encourage all members to be as active as possible through regular attendance at monthly meetings, participation on committees, and adherence to the SAAA Pledge of Practice.

SAAA PLEDGE OF PRACTICE

As a member of the Southern Arizona Attractions Alliance you have pledged to provide the highest level of guest satisfaction and a secure working environment for your employees. The SAAA Pledge of Practice ensures excellence in the following areas:

- Safety
- Cleanliness
- Hospitality
- Entertaining and Educational
- Truthful Advertising
- Complaint Resolution

LEVELS OF MEMBERSHIP

Attractions

An established site, facility, or organization that offers cultural/heritage, natural history, scientific/technical, arts, entertainment, or recreational activities with a formal or informal educational component year-round or seasonally or is part of a recognized tourism niche as defined by the Arizona Office of Tourism.

Annual attendance 50,000 +

For-Profit Organizations: \$825

Non-Profit Organizations: \$600

Annual attendance < 50,000

For-Profit Organizations: \$600

Non-Profit Organizations: \$400

SAAA Membership Page two

Attractions Membership Benefits

- Listing in SAAA's:
 - Tucson Attractions Passport (Full Page)
 - Tucson Attractions Map Brochure
 - Tucson Attractions Website
- Social Media Postings
- One vote at membership meetings
- Eligibility to participate on SAAA committees
- Eligibility to participate in all SAAA marketing initiatives

Affliate

An organization or individual that supplies products or services primarily to the tourism industry as its principal source of income. Umbrella Organization/DMO/Chamber: \$400 Tourism Related Business or Organization: \$400 Tourism Related Individual: \$250 Affiliate Membership Benefits:

Reciprocal: No charge

- Listing in SAAA's:
 - Tucson Attractions Passport (1/3 Page)
 - Tucson Attractions Website
- Social Media Postings
- One vote at membership meetings
- Eligibility to participate on SAAA Committees

SAAA Membership Application Form



Contact Name		
Organization		
Address		
City	State	
E-mail		
Phone	Fax	

Annual Membership Dues by Category

Please select one:

Attraction / 50,000+ Annual Attendance

Non-Profit: \$600 For-Profit \$825

Attraction / Less Than 50,000 Annual Attendance

For-Profit: \$600 Non-Profit: \$400

Affiliate

DMO: \$400

Tourism Organization: \$400

If Applicable (Reciprocal)

Individual Member (*Principal employment in the tourism industry*) \$250 (Circle)

PLEASE FILL OUT THE FOLLOWING AS YOU WOULD LIKE IT TO BE PUBLISHED IN APPROPRIATE MARKETING MATERIALS/MEMBER REGISTRY

Organizatio	on or Individual Name:		
Address:			
Aug 233.			
Phone:			
Website:			

Short description about attraction/organization (50 words max):

For businesses other than attractions, please describe what your business does and explain your organization's rationale for wanting to join SAAA:

Offer or Discount for Passport (Please briefly describe your buy-one-get-one free admission. If your facility does not charge admission, please briefly describe your discount):

The SAAA has the following committees. Please indicate any you are interested in:

Marketing
Social Media
Membership
Programs
Outreach/FAM
Passport

Please complete the form, along with logo and two (2) photos and submit via email: *tmoulton*@tucsonattractions.com *or print and mail:*

Membership Chair, Southern Arizona Attractions Alliance 64 E. Broadway Blvd., Ste 1 Tucson, AZ 85701

Your membership is subject to the approval of the SAAA Executive Committee.

Thank you! © Tom Moulton, Executive Director